Managed Capture Services

Visibility and control.
How you can achieve sustainable business benefits

An unmanaged, business critical capture environment is a major business challenge

Are you in the dark over the true state and cost of your data capture assets?
Is ownership so fragmented that monitoring, managing, controlling and improving is difficult?

This is where we can help you. Our Managed Capture Services addresses these challenges. It is a solution that can give you a better understanding of your total imaging costs, provide control across your entire capture infrastructure, enhance efficiency and effectiveness, improve Service Level Agreements (SLAs) and drive real sustainable savings.

The solution is clear: take control with Managed Capture Services

The benefits of Managed Capture Services

Gain visibility and control

- Consolidated control and accountability
- Asset management
- Consistent SLA management
- Reduced risk and removal of operational headaches

Streamline processes

- Improved asset utilization and optimization
- Improved productivity, efficiencies and effectiveness
- Access to subject matter expertise, process, technology and resources

Assist you to meet regulatory requirements

- Achieve compliance and remain compliant with legislation*

Realize efficiency and savings

- Flexible scalable agreement
- Tax efficient
- No upfront capital investment required
- Consistent management & financial reporting
- Improved TCO visibility

Receive enhanced customer service

- Accountable single point of contact
- Achieve SLA targets that meet business needs
- Improved support processes and training of staff
- Increase customer satisfaction

*subject to customer compliance requirements

How we deliver success

By dynamically managing your capture solutions and associated assets we can help improve your business workflows, contribute to greater profitability and let you focus on what you really do best.

It's a process we deliver in three steps of Assess, Optimize and Manage.
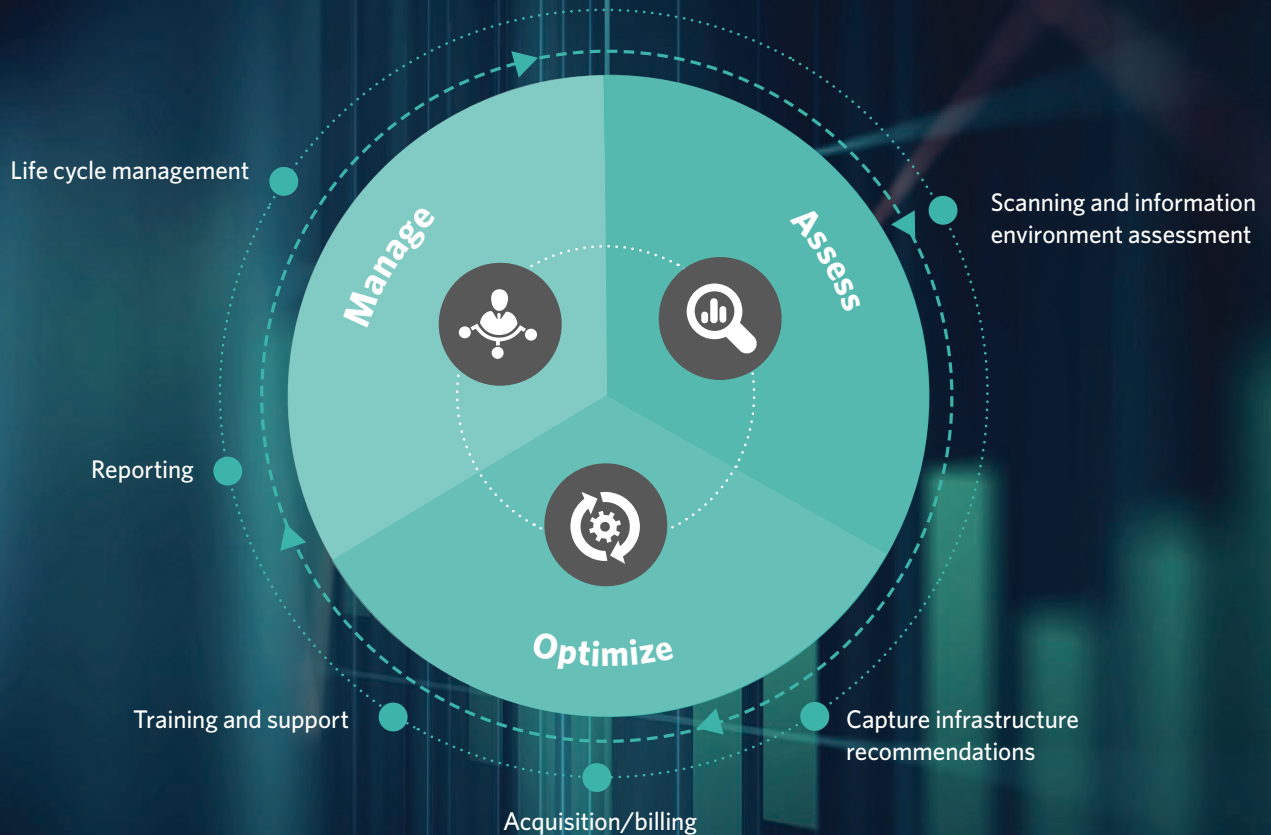
Assess

Our experts uncover valuable process insights, ensuring that your capture infrastructure delivers the highest productivity and value for your business.

Optimize

Based on our recommendations about optimizing your capture infrastructure, we will help you implement the changes and support your organization to achieve your business objectives.

Manage

We dynamically manage your capture assets, improve your workflow and bring greater profitability to your business. We deliver the right fit, right experience and right results.

Life cycle management

Scanning and information environment assessment

Manage

Assess

Reporting

Optimize

Training and support

Capture infrastructure recommendations

Acquisition/billing

Achieve sustainable benefits

Our goal is to meet your needs and deliver a sustainable data capture and information management solution. Our approach establishes the foundation for ongoing visibility, control, and management of your capture infrastructure. In addition, it enables continuous improvement of your capture environment with current and future solutions.

Leveraging the scanner management tools we offer:

- Vendor agnostic maintenance and management of legacy devices
- Agnostic equipment supply of new devices and life cycle management
- Asset: tracking, register and management
- Custom repair and maintenance and professional services
- Integrated consumables and supplies management

Your challenges. Our solution.

Contact us to schedule an initial assessment of your imaging asset base.

Greater visibility and productivity management

Scanner Manager by Kodak Alaris

We offer operational reporting and proactive alert management to expand the value of our Repair and Maintenance and Professional Services. With this tool, we can directly monitor and collect scanner operational data to deliver usage reports and manage multi-variate alerts for your scanners from Kodak Alaris.

MPS Capture Agent by Kodak Alaris

Scanner operational data can be delivered to existing device management solutions, providing an alternative for customers to enjoy savings, visibility, and consumable management afforded by Managed Print Service (MPS) providers as well as the use of centralized PC management solutions. The MPS Capture Agent expands these offerings by allowing scanners from Kodak Alaris to be seamlessly integrated into device management solutions for smarter reporting and management.

Want to learn more?
AlarisWorld.com/go/services

Contact us:
AlarisWorld.com/go/contactus

Kodak alaris

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