



**Kodak Alaris has had a highly successful partnership with IBML for over 10 years in Europe, Middle East & Africa, in addition to being their preferred service partner world-wide, offering a range of maintenance options and professional services as part of the solution implementation.**

**Kodak Alaris offers consultancy services for a wide range of specialities depending upon your business needs. This ensures the smooth implementation of an IBML system and will include one or more of the following:**

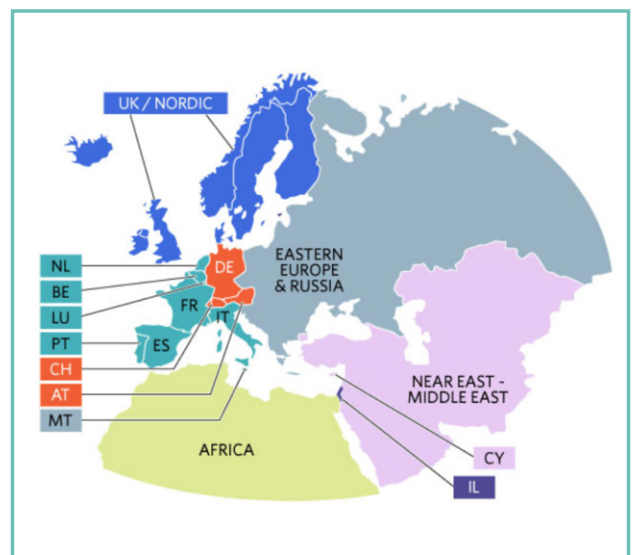
- Statement of Delivery – Kodak Alaris specialists will evaluate your capture requirements and workflow to ensure the system-design is tailored to your requirements.
- Project Management – Depending upon the organisation, implementation can be resource-intensive. Kodak Alaris will provide end-to-end Project Management services to facilitate this.
- Software Configuration – Kodak Alaris specialists will develop hardware parameters for all job-types to be run, job parameter files and build the job-rules into the integrated SofTrac software.
- Software Integration – To ensure the scanning element is fully integrated with your existing on-site IT infrastructure Kodak Alaris can provide either a total capture solution for you, or work with your IT Department to ensure they are self-sufficient to manage their own integration.
- Training – On-site training for key operators on all aspects of the scanning sub-system is available from initial installation through to live processing.
- Business Continuity – Kodak Alaris can help you develop an emergency plan so that one phone call will set into action a contingency plan to maintain production and minimise losses.
- Kodak Alaris Solutions for Business – We provide customised business Services and Solutions, comprised of a unique mix of people, process and technology – dependent upon the specific business requirement.

## Kodak Alaris Service Capabilities

We service IBML scanners throughout Europe, Middle East & Africa.

### Services included:

- 12 months or multi-year service coverage available.
- On-site service through a Kodak Alaris field engineer.
- Parts, labour and travel.
- Up to 4 hours response time, depending on customer location and business requirements.
- Proof of concept equipment trials.
- Software support for SofTrac and Capture Suite.
- Entitlement to software upgrades as part of contract.
- On-site training or dedicated training at Kodak Alaris or IBML facility\*.
- Kodak Alaris supports over 150 + ImageTrac units across Europe, Middle East & Africa Region.

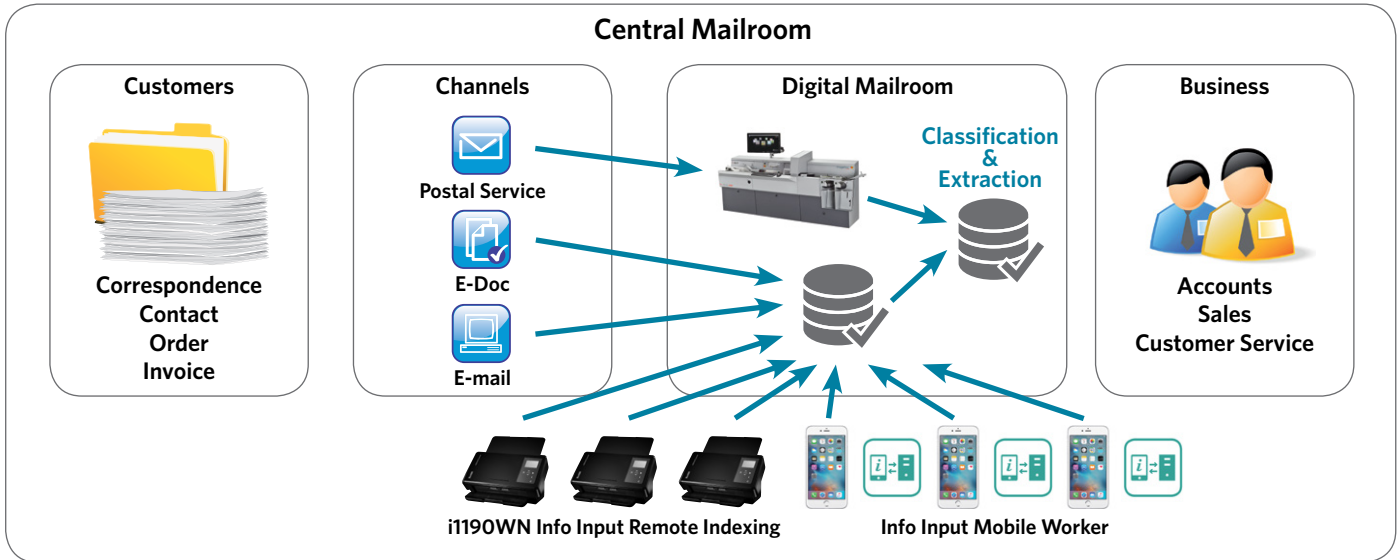


\* for a chargeable cost


# Digital Mailroom Applications

A digital mailroom provides a central platform for information management enabling an organisation to standardise their internal mail distribution processes, comply with company policies and reduce timescales to enhance customer service.

Complementary to centralised ImageTrac production scanning, **Kodak** networked scanners combined with Kodak's Info Input Solution offer the potential to achieve significant cost savings. This is achieved by reducing the expense associated with the delivery and management of paper documents, distributed capture from remote locations and mobile workers where more traditional overnight mail and couriers would be used to transport paper documents.



**Kodak i1190WN** and Info Input Solution combined, offer a solution that has simplicity in its application, ease of integration and functionality to realise cost savings, making your business more cost effective, productive and efficient.

Kodak i1190WN Scanner	Info input Solution
Scans at 40 pages per minute desktop scanner including on-board image processing allowing for easy integration into 'thin-client' environments	Multi-channel capture solution with the following capture capability: Scanner, mobile device, e-doc, email, multifunctional printing device
Integration with <b>Kodak</b> & 3rd party browser based capture applications providing ease of integration into existing workflow systems	Web / Browser based solution
<b>Kodak Capture Pro Software &amp; Kodak Asset Management Software</b> incl. as standard	Intelligent indexing capability, including data-base look-up and multiple field indexing
Barcode scanning, supporting: One per page: Interleaved 2 of 5, Code 3 of 9, Code 128, Codabar, UPC-A, UPC-E, EAN-13, EAN-8, PDF417	Perpetual licencing model, allowing multiple user to use one Info Input licence
<b>Kodak Perfect Page</b> imaging software incl. as standard and VRS Compatible allowing integration with <b>Kofax VRS</b> solutions 	Enhanced productivity, efficiency and information security
Multi O/S integration & support <b>Windows, Mac &amp; Linux</b> O/S driver support	Intuitive user interface, means 'easof use' resulting in a 'low to no' training requirement

To learn more:  
[www.kodakalaris.com](http://www.kodakalaris.com)  
[www.knowledgeshare.kodakalaris.com](http://www.knowledgeshare.kodakalaris.com)



For further information, please see how to contact us at:  
<http://www.kodakalaris.com/go/dicontact>

